

Thank you for contacting the SBA Disaster Customer Service Center.

**For EIDL Advance/Grants:**

**\*\*Please review your documentation to verify the purpose of your payment is to repay an *EIDL Advance/Grant* before proceeding to the payment instructions. \*\***

GENERAL INFORMATION: EIDL Advance/Grants have a 10-digit application number. Generally, EIDL Advance/Grants were paid in rounded, thousand-dollar amounts ranging from \$1,000-10,000 via direct deposit from the US Treasury.

REPAYMENT INSTRUCTIONS: If your business has decided to not keep an EIDL Advance/Grant, please use the following instructions to repay the *full amount* of the EIDL Advance/Grant to SBA as follows.

1. Make check payment payable to: “SBA”
2. Check **MUST** include all of the following in the memo line:
  - a. “EIDL Return”
  - b. 10-digit application #
  - c. Business Name or Borrower’s Name or Tax ID number
3. Mail check to: **SBA  
721 19<sup>th</sup> Street  
Denver, CO 80202**

**For EIDL Loans:**

**\*\* Please review your documentation to verify the purpose of your payment is to repay an *EIDL Loan* before proceeding to the payment instructions. \*\***

GENERAL INFORMATION: EIDL Loans have a 10-digit loan number. EIDL Loans were initiated by completing an application through the SBA website. The loan is between the borrower and SBA directly.

REPAYMENT INSTRUCTIONS If your business decided to not keep an EIDL Loan, please use the following instructions to repay the *full amount\** of the EIDL Loan to SBA as follows.

\*NOTE: Interest accrues daily. Some EIDL loans may have also incurred a \$100 UCC filing fee. Borrowers are responsible for all accrued interest as well as the \$100 fee. To ensure you payoff the full amount owed, including and interest and fees, please contact your Service Office and request a payoff amount *prior* to submitting payment.

1. Go to: [www.pay.gov](http://www.pay.gov).
2. Use the ‘SBA 1201 Borrower Payment’ Form.
3. Enter required information, including your 10-digit EIDL number in the ‘SBA Loan Number’ field.
4. Acceptable payments are: Debit card, ACH, PayPal (linked to a bank account).

**For PPP Loans:**

**\*\* Please review your documentation to verify the purpose of your payment is to repay a *PPP Loan* before proceeding to the payment instructions. \*\***

GENERAL INFORMATION: The PPP loan program was designed to provide a direct incentive for small businesses to keep their workers on the payroll. PPP Loans have a 10-digit loan number. PPP Loans were initiated by contacting a lending institution and completing their application. The loan is between the borrower and lender, not SBA.

REPAYMENT INSTRUCTIONS If your business decided to not keep a PPP Loan, you must make payment back to your lending institution. **DO NOT SEND PAYMENT TO SBA.** If you make a payment to SBA, it will be refunded to you and will not be forwarded to your lender.

If you have additional questions or require further assistance, please call our Disaster Customer Service Center at 1-800-659-2955 or, for the deaf and hard-of-hearing 1-800-877-8339 (Monday through Friday from 8:00 am to 8:00 pm, Saturday and Sunday from 8:00 am to 8:00 pm Eastern Time) or email us at: [disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov).

Sincerely,

Office of Disaster Assistance, Customer Service Center  
**U.S. Small Business Administration**  
(800)659-2955



[Home Page](#) | [Twitter](#) | [Instagram](#) | [Facebook](#) | [YouTube](#) | [LinkedIn](#) | [Email Alerts](#)